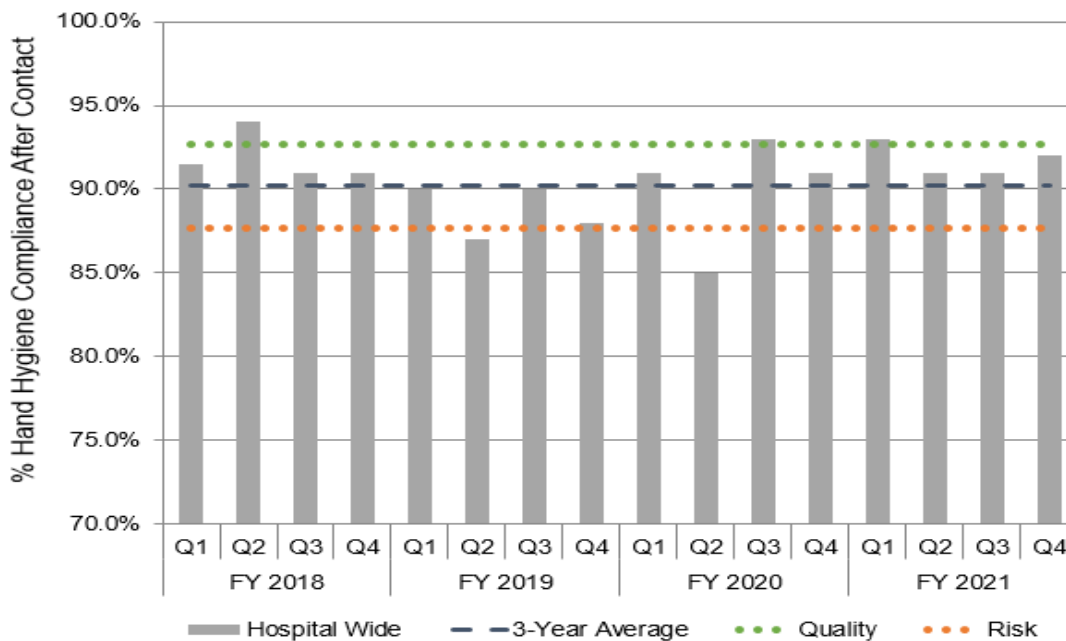
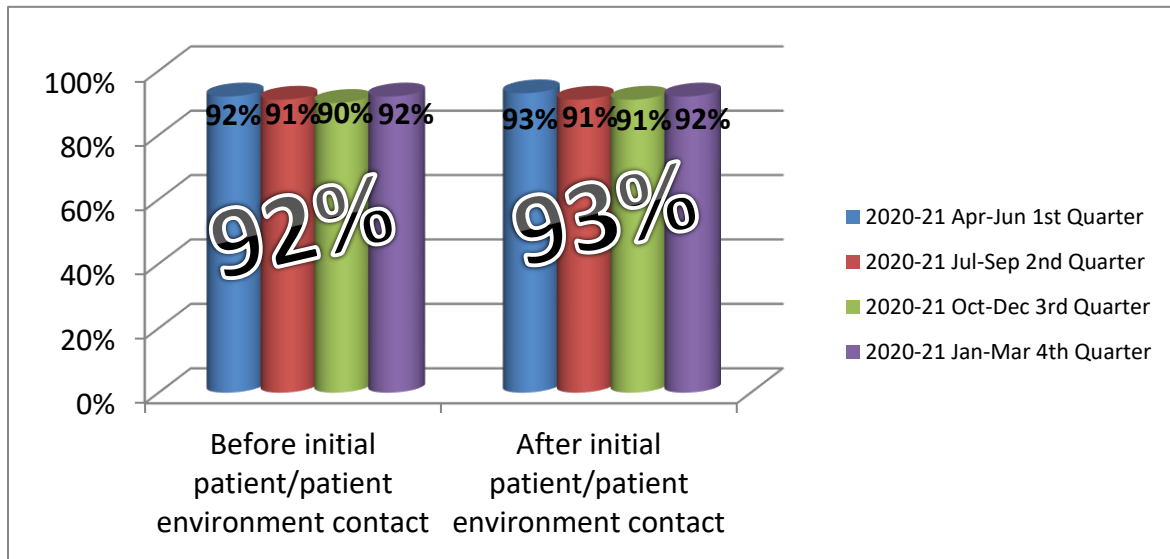


## Hand Hygiene Audit Results 2020

Hand Hygiene compliance is a publicly reportable patient safety indicator in Ontario. Hand Hygiene compliance at Homewood Health Centre (HHC) is a key priority indicator in the Quality Management Plan for 2021-22.

On unit, weekly, observation audits are conducted by a dedicated, experienced auditor. The Ministry of Health and Long-Term Care (MOHLTC) indicates 300-350 indications for hand hygiene must be observed annually for Homewood data to be reliable. The organization far exceeds this with 1,384 interactions observed this year between front-line care providers and patients. Results are reported annually (mid-April) to the MOHLTC and uploaded on the Homewood website.

### Results for 2020-21



## **Plan for 2021-22**

### **Goal: Maintain hand hygiene compliance at or above the three year average.**

Infection Prevention and Control (IPAC) will advocate for maintaining hand hygiene compliance at the highest level of quality measures for the institution. This supports sustained awareness, education and compliance throughout the hospital.

Audit results will continue to be shared and discussed with the Senior Team on a quarterly basis. Unit specific results will be shared in real time with discussions on opportunities for improvement then posted on the units for patients, visitors and staff to view.

Staff will be encouraged to seek immediate, *one-on-one* feedback with the auditor.

IPAC will promote effective hand hygiene as a core behavioral and cultural practice for all staff and patients at HHC. Hand hygiene compliance influences the effectiveness of other interventions (treatment of infections, control of infection transmission, outbreak management etc.) Homewood will encourage staff and patients to develop a culture of shared accountability with an environment in which both feel comfortable in tactfully reminding anyone witnessed putting others at risk by failing to practice proper hand hygiene.